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ABSTRACT OF THE DISCLOSURE

A message viewer for generating a prioritized view of a plurality of messages stored in an email mailbox is disclosed. The viewer includes a script for defining one or more concepts against which a message can be prioritized, the or each concept comprising one or more conditions against which a message can be tested. A display script operates on each message, to generate a fit to a selected one or more of the concepts, the fit corresponding to whether or not the message fulfils the conditions. Once complete, the display script creates a display representative of the respective fits of the messages to the one or more selected concepts.